

# In their own words - infographic summary


Sands survey of parents' experiences of hospital review 2019-2021, 278 responses.

Only **6 in 10** parents told a review taking place




**1 in 5** parents did not entirely understand what a hospital review entailed

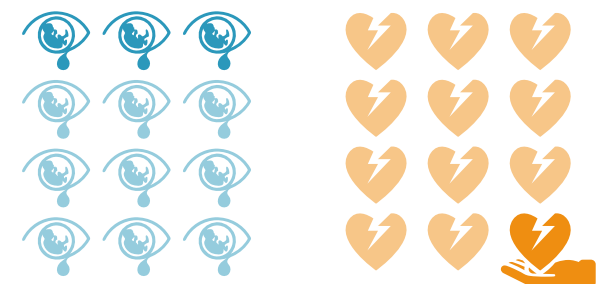
**4 in 10** parents said they were not or only quite satisfied with the review process



**6 in 10** parents said they were not or only quite satisfied with the review process



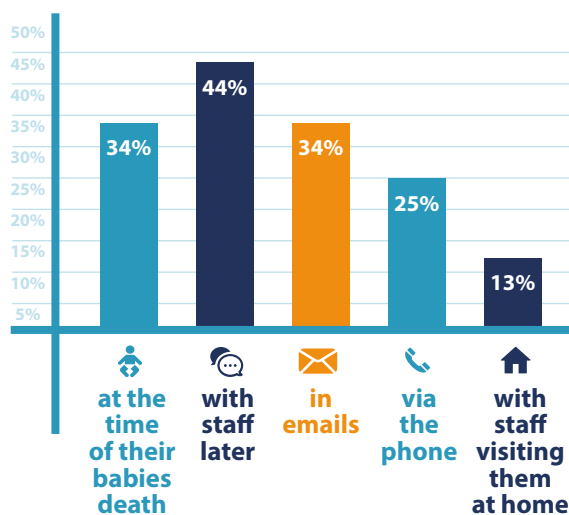
Waiting Times for review findings:



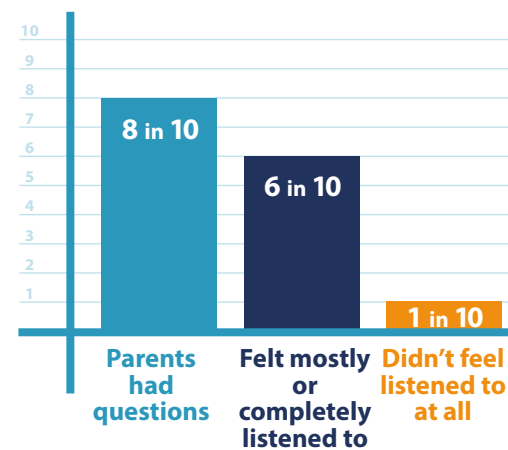
**3 in 12** parents waited 4 months +

**1 in 12** parents waited 6 months +

Parents were able to ask questions in several ways:



Being listened to was strongly associated with parents' satisfaction with the review process:



**100%** of parents not offered the opportunity to ask questions for the review to address would like to have done.

**4 in 10** parents

never received a letter summarising the review and why their baby died