

Northern Ireland. Company Limited by Guarantee Number: 2212082. Registered Address: 10-18 Union Street, London SE1 1SZ.

REGULATOR

RUN 29 MILES IN FEBRUARY FAQs

Thank you for being part of Run 29 miles in February 2024. We know you must be so exited and counting down the days until 1st February - we are too!

You may have questions about the upcoming challenge. Check out our FAQs here for the answers. If your question isn't answered here, please visit sands.org.uk/run-29-february or contact a member of our team by emailing miles@sands.org.uk

Of course. Please email shop@shop-sands.org.uk to let My t-shirt doesn't fit. How do I keep track There are so many mileage trackers on the app store Can I get another us know what size you received, and what size you of how many miles I've that are great for tracking your challenge. Once you're need. We'll then send a new t-shirt with an envelope to home, use the tracker on the reverse of this sheet to size? done? return the other. record how many miles you did. Facebook Fundraisers are the easiest way to let your How do I Can I start late Of course! So long as you complete 29 miles it doesn't friends know what you're doing and raise money. You raise money? matter if you start early, late or need to miss a day. or early? can set one up in a few seconds in the Facebook group: www.facebook.com/groups/run29miles Then it's really easy to share the page with your Facebook friends. Do I have to prove I've completed the Can I just raise Absolutely. You can collect sponsorship in any way you challenge? like. If you'd like a sponsorship form, you can download money offline with a one from here: sands.org.uk/sponsorshipform sponsorship form? You don't need to worry about completing your serial number. the challenge. We will fill this in for you when you return your form to us. Can I raise money Yes, if you would like. Facebook sends the money Do I have to run my directly to us but if you would like to set up a fundraising on another online miles page on another online platform, we recommend JustGiving. platform like You can set up a page by visiting: JustGiving? www.justgiving.com/campaign/sandsrun29infebruary can see how you're doing too! How do I pay in my If you've collected offline fundraising, the easiest fundraising? way to pay this to Sands is by donating to your Where will my Facebook Fundraiser or on our website. You can do friends' money go? this here: sands.org.uk/donate. Make sure to say that your money is for your Run 29 miles in February challenge so that we can make sure it is added to your total. Someone donated to my fundraiser but it isn't showing. Have How do I send you If you've collected cash donations and have a you received it? my sponsorship completed sponsorship form, do scan and email this can investigate. to us at miles@sands.org.uk so we claim any gift aid. form? If you're not able to scan or send us a clear photograph, drop us an email anyway and we can let you know where How will the money I raise to send your form via post. make a difference? Will Facebook charge my From 1st November 2023, donations made through Facebook friends if they donate? will be processed by Paypal. Paypal charge charities 1.4% of the donation amount to process the payment. Anyone making the donation will be given the opportunity to cover this cost so that 100% of their donation comes to Sands, but this is completely

optional. We're so grateful for all donations and for any

additional payments made to help cover these costs.

You don't need to prove you've completed the miles –we trust you! You can post videos, pictures and updates on your Facebook Fundraiser and in the group though. Sharing updates is also a great way to show those who have sponsored you that you're committed to completing

It's up to you! We think most people will walk or run their miles, but if you want to complete them a different way, then go for it! Just be sure to post your progress and updates on your Facebook Fundraising page so friends and family can cheer you on and we

Directly to us at Sands. You don't have to worry about this. It happens automatically through Facebook.

Sometimes there is a delay with a donation showing on your fundraiser. Please wait 48 hours, and if it still isn't showing, email us at miles@sands.org.uk with the name, date and amount that was donated so we

You've done an incredible thing by signing up to this challenge. Your efforts will not go unnoticed and with every single mile you will be extending a hand of support to any one of the bereaved families that need our support every day in the UK. Throughout the challenge and by sharing your efforts with friends, family, and colleagues you will be helping to break the silence and reduce the isolation surrounding baby loss. And if you need even more reason, the money you will be helping to raise, will help us to work together towards a world where there are fewer babies dying and fewer families needing our support in the future.